

Social Work Program Manual 2018-2019



Aug. 25, 2018

Dear Students:

We are excited to begin this partnership between the social work program and you- the student! West Liberty University has made a commitment to the education and professional training of social workers. We believe that we have developed a curriculum that is reflective of the CSWE accreditation standards and that engages you as a student.

As part of this program manual, a curriculum for the program is provided. This curriculum does not replace the importance of working with your academic advisor. In addition to the curriculum, the policies and procedures for the Social Work program are included in the Program Manual.

On behalf of the Social Work program faculty, we welcome you to Social Work. Thank you for being part of our program. Please let me know if you have any questions.

Sincerely,

Sylvia Hawranick Senften, Ed.D., MSW Social Work Program Director



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Social Work: The Helping Profession

The Social Work Program is committed to educating beginning level generalist practitioners to advocate for social and economic justice of oppressed populations, especially those in rural areas, to empower others, to become actively involved in promoting change at multiple system levels, and to develop reflective social work practitioners who demonstrate an awareness of personal and professional self. Engaging students in dynamic learning opportunities, that promote the core values of the social work profession, which emphasizes the strengths and potential of individuals and their environments, actualizes this mission.

Social Work activities are carried out in offices and in the community, in private practice and in public service. Social workers use a variety of techniques and base their work on professional values which support the betterment of life for individuals, groups, and for society as a whole.

Generalist practice is based on the baccalaureate social worker's ability to utilize problem-solving skills to work within various systems, such as individuals, families, groups, organizations, and communities. The generalist operates within a systems perspective and person-in-the environment framework, sometimes referred to as an ecological model. The generalist may play several roles simultaneously or sequentially depending upon the needs of the client, e.g., facilitator, advocate, educator, broker, enabler, case manager, and mediator. Generalists operate within the ethical guidelines prescribed by the NASW Code of Ethics and must be able to work with clients, coworkers, and colleagues from differing ethnic, cultural, and professional orientations. The knowledge and skills of the generalist are transferable from one setting to another and from one problem or group to another.

Purpose of the Program Manual

The purpose of this Program Manual is to explain the roles, responsibilities, rules, policies, procedures, goals, and learning opportunities for students in the Social Work major and minor.

West Liberty University Social Work Program and Accreditation

Social Work undergraduate and graduate programs are accredited by the Council on Social Work Education (CSWE); the only nationally recognized accreditation organization in social work education and an agency recognized by the Council for Higher Education Accreditation.

Accreditation assures that the overall curriculum, faculty, institutional supports, and community supports are available to meet the educational needs of students. Accreditation provides evidence to the public and to prospective students that the program of social work meets a high standard of quality.

The Social Work program is an accredited BSW program by CSWE, having been awarded Initial Accreditation in 2015. We are proud of our program being granted this distinction.

Majoring in Social Work

West Liberty University prepares students for generalist social work practice. Offering a Bachelor of Social Work Degree, the program prepares students for beginning professional practice in Social Work. Based on an ecological systems model which includes a holistic focus, the program prepares graduates who are competent to



apply the concepts and principles of Social Work practice in human service areas such as child welfare, aging, health and mental health, chemical dependency, domestic violence, corrections, and many others.

The Social Work Program also provides a foundation for the intellectual, ethical, and emotional development of students. By emphasizing the historical, political, and ethical bases of social welfare issues and institutions, the program attempts to promote awareness and involvement of students as good citizens as well as prospective social workers. Students are expected to take courses in a number of liberal arts disciplines in order to develop an understanding of the total person functioning in relationship to the social and physical environment.

Throughout the curriculum, students must consider the importance of social work values and ethics, and they must demonstrate the ability to act on these values as applied to social work practice with diverse populations. Particular emphasis is placed on developing an understanding of persons from other cultural, ethnic, and racial backgrounds. Special emphasis is also given to social work's historic and contemporary mission of promoting social justice and assisting people in becoming empowered.

Students will also be expected to gain competence in basic communication and research skills. The senior year internship experience, in which students work under the supervision of a social worker in the community, provides students an opportunity to practice and develop their skills.

Minor in Social Work

The Social Work Program offers a Minor in Social Work. The minor consists of 15 credit hours of introductory Social Work content. This minor in no way replaces an undergraduate degree nor would qualify a student for licensure or advanced standing in a Masters level Social Work Program.

Commitment to Diversity

The Social Work Program values diversity among individuals and groups. The program pledges not to discriminate against any person on the basis of age, class, color, culture, disability and ability, ethnicity, gender, gender identity and expression, immigration status, marital status, political ideology, race, religion/spirituality, sex, sexual orientation, and tribal sovereign status. Likewise, students admitted to the Social Work Program must be willing to serve all people in need.

Goals of the Social Work Program

The Social Work faculty has developed the Social Work program goals to be consistent with the goals of West Liberty University as well as support the CSWE competencies. In an effort to assess these goals and the student learning outcomes, the faculty and program use a variety of assessment methods so that the student and the program are able to demonstrate competency in each of the practice behaviors.

The goals of the Social Work Program are as follows:

1. To graduate students with a baccalaureate (B.S.) degree in Social Work who are competent to begin generalist social work practice.

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- 2. To contribute and enhance student's awareness and involvement as citizens in the social work/welfare community.
- 3. To provide a variety of learning opportunities to assist students in both personal and academic development.
- 4. To educate students to differentiate the unique needs and circumstances between rural, small town, and metropolitan areas.
- 5. To provide outreach and education regarding the practice and profession of Social Work.

Student Learning Outcomes

In preparing students to meet the primary objective of gaining the competency needed for beginning social work practice, the formal curriculum is designed to support generalist Social Work education. The curriculum includes learning opportunities to develop the knowledge, values and skills of a generalist social worker. The student who completes the baccalaureate program is prepared to enter the profession as a generalist who is able to apply the concepts and principles of Social Work practice working with individuals, families, small groups, communities and organizations. Therefore, the program produces reflective practitioners who:

- 1. Demonstrate ethical and professional behavior
- 2. Engage diversity and difference in practice
- 3. Advance human rights and social, economic and environmental justice
- 4. Engage in research-informed practice and practice-informed research
- 5. Engage in policy practice
- 6. Engage with individuals, families, groups, organizations, and communities
- 7. Assess individuals, families, groups, organizations, and communities
- 8. Intervene with individuals, families, groups, organizations, and communities
- 9. Evaluate practice with individuals, families, groups, organizations, and communities

Social Work as a Major

Students may declare Social Work as a major at any time and begin taking courses as preparatory requirements. Students must pass the following courses: **Introduction to Social Problems (SWK 200) and Ethnicity, Diversity, and Cultural Awareness (SWK 201)**. Upon completion of those two primary courses and supportive liberal arts courses, the student may petition to continue taking courses in the Social Work Program as part of the junior and senior year sequences. Forms are available from the Social Work advisor and also in this Program Manual. The form explains the process and the requirements for continuation and retention in the program. A copy of the form is attached to this Program Manual. Any current requirements for West Liberty University and the Social Work program can also be located in the WLU Catalog.

As a part of the requirements of the program, students must write a critical assessment of their interests in and capabilities for a career in Social Work. The complete portfolio will then be submitted to the academic advisor, who will read the report and schedule an interview with the student. This process is expected to be the beginning



of a continuous process of professional self-evaluation. Such an evaluation procedure is essential for professional practice and should be carried out throughout the professional career.

Requirements for Graduation

Students majoring in Social Work are required to complete courses in the liberal studies, the Social Work Major, and supporting areas. The professional foundation for Social Work includes content on Social Work values and ethics, diversity, social and economic justice, populations-at-risk, human behavior and the social environment, social welfare policy and services, social work practice, research, and the field education (internship).

All students in the Social Work Program are required to complete a minimum of 120 hours of coursework for graduation. Of this total, 48 hours come from the WLU General Studies program and 67 hours are taken in social work. The remaining hours can be taken as free electives. Many students use electives toward a minor or concentration in a particular area of study. A progress sheet lists all course requirements and which many students have found helpful in keeping track of their academic progress is reviewed with students upon declaring Social Work as a major and continuously throughout the academic career.

Curriculum Requirements

To earn the B.S.W. degree offered in Social Work, all students are responsible for the WLU General Studies requirements (44-48 credit hours), as listed in the university catalog. https://westliberty.edu/registrar/files/2010/07/Undergrad-Catalog-2017-18.pdf?x28522

Required courses for the Social Work Major include the following:

1. <u>General Studies/Liberal Arts Base</u>: These courses, required to understand human behavior, concern the nature of human beings and their society. These courses may be counted as part of General Studies requirements for West Liberty University

FIN 131	Financial Literacy
SOC 150	Basic Concepts of Sociology
PSYCH 101	Introduction to Psychology
MATH 160	Introduction to Statistics
SWK 201	Ethnicity, Diversity, and Cultural Awareness

2) <u>**Required Core Courses**</u>: Courses on the theory and practice of Social Work as a profession and the settings in which it is carried out. (64 hours)

SWK 200: Introduction to Social Problems: This course is designed to familiarize students with social problems and working with vulnerable and at-risk populations. The course explores the social welfare delivery systems and the global influence on the availability and utilization of Social Welfare services. This course also serves an orientation to the profession of social work and social work activities.



SWK 201: Ethnicity, Diversity and Cultural Competence: This course focuses on ethnic and cultural diversity. The purpose of this course is to increase students' awareness to the numbers and various multicultural groups and components that create the fabric of our country. These is an examination of the various ethnic groups, which came to America, their histories, and their influence of culture on human behavior.

SWK 290. SOCIAL WORK COMPETENCIES – 1 hr. This course is designed for Social Work majors to acquaint students with the learning objectives of the Social Work Program and the Council on Social Work Education required competencies and practice behaviors. Pass/Fail. Pre-req: SWK 200 and 201.

SWK 300. SOCIAL WELFARE POLICIES AND SERVICES - 3 hrs. This course is designed to introduce students to social welfare policies and issues in the United States. A study of historical and contemporary legislative as well as political reaction to the social and economic problems that confront society will be systemically analyzed. There will be an emphasis on current welfare structures and how to influence the development of social policy. Pre-req: SWK 200, 201.

SWK 304. PROFESSIONAL ETHICS - 3 hrs. The course emphasizes the value base of the profession and the ethical standards as well as relevant laws and regulations that impact social work practice. The course will introduce frameworks of ethical decision making and how to apply principles of critical thinking. Students will understand how their personal experiences and reactions influence their professional judgement and behavior. Pre-req: SWK 200, 201.

SWK 307. SOCIAL WORK PRACTICE FIELDS – 3 hrs. This course is designed to expose students to the various fields of practice that social workers employed including: children and families, mental health, aging, and health care. A special emphasis will be placed on practice concerns in rural areas. Pre-req: SWK 200, 201.

SWK 310. SOCIAL WORK RESEARCH METHODS – 3 hrs. This course introduces social work students to concepts related to using scientific methods in social work and the development of a competent evidence based practice. Pre-req: SS 250 or MATH 160, SWK 200, SWK 201 or permission of instructor.

SWK 316. SOCIAL WELFARE IN APPALACHIA - 3 hrs. This course examines issues of social welfare by focusing upon the impact of limited resources on diverse Appalachian population. Study integrates theoretical material on culture, ethnicity, poverty, and rural life. Course will provide an overview of needs assessment and provision of social welfare services in the region.

SWK 383. ADVOCACY and SOCIAL JUSTICE – 3 hrs. This course is designed for students to understand the global interconnections of oppression and human rights. Theories of human needs and



social justice as well as strategies to promote social and economic justice and human rights are analyzed. Pre-req: SWK 300.

SWK 400. SOCIAL WORK PRACTICE I - 3 hrs. This is the first course in the social work practice sequence. Content will include interviewing techniques, problem identification, and assessment strategies for intervention, contracts, and service evaluation. Pre-req: SWK 200, SWK 201 or permission of instructor.

SWK 401. SOCIAL WORK PRACTICE II - 3 hrs. This is the second course in the social work practice sequence. Content will include concepts, interviewing techniques, and skills, theories and principles of social work practice with families and groups. Pre-req: SWK 200, SWK 201, SWK 400 or permission of instructor.

SWK 402. SOCIAL WORK PRACTICE III - 3 hrs. This is the third course in the social work sequence. Content will include theories, models and skills utilized in organizational and community social work practice. Prereq: SWK 200, SWK 201, SWK 300, SWK 400, SWK 401 or permission of instructor.

SWK 416. HUMAN BEHAVIOR AND THE SOCIAL ENVIRONMENT - 3 hrs. This course focuses on the knowledge, analysis and application of theories of human behavior in order to engage, assess, intervene, and evaluate problems and issues significant to human development. Prereq: SWK 200, 201.

SWK 470. PROFESSIONAL PREPARATION AND DEVELOPMENT – 1 hr. This course will prepare students for Social Work Field Education. Students will demonstrate knowledge of the West Liberty University Social Work Field Manual and program expectations for field. The course will also require each student to complete thirty volunteer hours in a local agency. Pre-req: SWK 400.

SWK 480. SOCIAL WORK FIELD PLACEMENT - 11 hrs. The placement experience is intended to be a learning platform to enhance professional development of values, knowledge and skills for generalist social work practice. Must be taken concurrently with SWK 484. Pre-req: Senior standing and approval of Program Director.

484. SOCIAL WORK CAPSTONE SEMINAR - 3 hrs. A social work capstone course aimed at integrating classroom content with field education experience and furthering generalist social work practice. To be taken concurrently with SWK 480. Pre-req: Senior standing and approval of Program Director.

EDUCATION 201 – Human Development- 3hrs. Interdisciplinary study of life span and development from conception to death with application of principles and skills. Special emphasis on birth through



early childhood, birth through middle childhood, birth though adolescence, birth through young adulthood, and life span.

OR

PSYCH 252- Lifespan Development- 3 hrs. Designed for non-Psychology majors. An overview of human development from a lifespan perspective. Covers various aspects of development (ie, physical, cognitive, social, and psychological, etc. from conception to death. Pre-req: PSYC 101.

HIST 302: West Virginia and the Appalachian Region: A study of the character and adaptability of the regional population of Appalachia to historical and economic factors, with additional emphasis placed on economic, social, intellectual and political concepts.

OR

SWK 316: SOCIAL WELFARE IN APPALACHIA - 3 hrs. This course examines issues of social welfare by focusing upon the impact of limited resources on diverse Appalachian population. Study integrates theoretical material on culture, ethnicity, poverty, and rural life. Course will provide an overview of needs assessment and provision of social welfare services in the region.

ELECTIVES approved by the advisor

Schedule Planning Aid for Social Work Major and Policy on Sequence of Courses

The Social Work Major comprises a carefully planned sequence of courses which fosters the development of knowledge and skills of increasing complexity. Students are required to complete two preparatory courses: Introduction to Social Work and Social Welfare (SWK 200) and Ethnicity, Diversity, and Cultural Competence (SWK 201). Students are required to complete courses in liberal studies, human behavior and the social environment, social work practice, research, social welfare policy and services, and field instruction. The planning aid contained in the Social Work Program Manual should assist in the proper sequencing of courses. Because not all courses are offered each semester, advisement is important in making long-range plans to ensure that students enroll in the proper courses. There is some flexibility in scheduling but the following are absolute prerequisites:

- Social Work Practice courses (SWK 400, 401, and 402) must be taken in sequence.
- Social Work Field Placement Seminar (SWK 484) must be taken along with the Social Work Placement (SWK 480).

Because of the need to follow this course sequence, students who transfer into the Social Work Program and those who change from other majors to Social Work are advised that it may require more than eight semesters to complete the WLU General Studies and social work major courses. Please refer to the section of the Program



Manual on transferring and changing to the Social Work Major. Students should work with their advisors to develop a plan for meeting the requirements.

The following schedule is typical of the sequence of courses for the Social Work Major. There is some flexibility in sequencing of courses; however, students should keep in mind that there are prerequisites for many courses and that they should develop a long-range plan with their advisor. Not every course is offered every semester and the Social Work required courses are in Bold.

Freshma	n Year	
	ENG 101	College Composition 1
	ENG 102	College Composition II
	SOC 150	Basic Concepts of Sociology
	PSYC 101	Introduction to Psychology
	SWK 200	Introduction to Social Problems
	General Studies	s-5 courses
Sophom	<u>ore Year</u>	
	COM 101	Fundamentals of Oral Communication
	HIST 302	West Virginia and the Appalachian Region OR
	SWK 316	Social Welfare in Appalachia
	SWK 201	Ethnicity, Diversity, and Cultural Awareness
	MATH 160	Introduction to Statistics
	FIN 131	Financial Literacy
	EDUC 201	Life Span Development OR
	PSYCH 252	Life Span Development
	General Studies	5-4 courses
Junior Y	ear, 1st Semester	
	SWK 290	Social Work Competencies
	SWK 400	Social Work Practice I
	SWK 300	Social Welfare Policies and Services
	SWK 304	Professional Ethics
	SWK 416	Human Behavior and the Social Environment
		s or Elective-1 course
Junior Y	ear, 2 nd Semester	
	SWK 401	Social Work Practice II
	SWK 383	Advocacy and Social Justice
	SWK 310	Social Work Research Methods
	General Studies	s or Electives- 2 courses
Senior Y	ear, 1 st Semester	
	SWK 307	Fields of Practice
	SWK 402	Social Work Practice III
	SWK 470	Field Preparation
		s or Electives-3 courses
	ear, 2 nd Semester	
K 480	Social Work P	lacement AND SWK 484 Social Work Field Placement Seminar (11 credits)



Field Education

The Council on Social Work Education describes field education as the "signature pedagogy" of social work education. Signature pedagogy is the professional preparation for students to be instructed in critical aspects of their profession. For social work, that happens through a field placement.

Students must have successfully completed all required course work, with the exception of electives and the Field sequence courses, as indicated in the BSW Program Manual, obtain a 2.5 or higher GPA in social work courses, and have an overall WLU GPA of 2.0 or better. Field Placement courses (SWK 480 and SWK 484) are required capstone experiences that all students must successfully complete to receive their BSW degree. However, these courses and subsequent placements are a privilege and not an absolute right. Therefore, students will be evaluated on all academic and non-academic standards both prior to and during their field placement(s).

The Field Education Coordinator works closely with students regarding the placement process. Students are required to complete a minimum of 400 clock hours in the field setting. Students must take the SWK 470, Field Preparation course, scheduled in the Fall semester, prior to entering the Field Education and Placement Block.

Transfer Students and Students Changing Majors

Transfer students and students changing majors to Social Work after the freshman year must be aware that the Social Work Major is a carefully planned curriculum requiring courses of increasing complexity. One <u>cannot</u> enter the major as a junior or senior with all liberal studies requirements met and expect to simply "load up" with four or five Social Work courses each semester. These students are advised that it may require longer completing the program requirements.

Second Majors, Minors, and Concentrations

It is possible for students to complete more than one major. Pursuing a second major takes a great deal of thoughtful planning including timely scheduling of courses. Students at WLU are not required to have a minor; however a number of students do choose to pursue a minor, often one which is related to their interest in Social Work. Finally, there are many "tracks" and certificate programs at West Liberty University which allow students to "concentrate" in an area of interest. Even if students do not take officially recognized minors of concentrations, they are advised to select those elective courses which may be helpful in their future practice of Social Work, for example, choosing courses pertaining to children and youth, criminal justice, or mental health.

Space does not permit a listing of all possible minors or concentrations. A complete list of minors and concentrations, including specific course requirements, can be found in the West Liberty University Catalog.

The Provision of Credit for Life Experience, Work Experience, and Prior Internships

Students will not be given **any** academic credit, including credit towards the Internship experience, for prior work or life experience, as stipulated by the CSWE.

Policy on Continued Enrollment

Students must be enrolled at West Liberty University and making progress on their degree plan and on a regular and continuous basis to be considered Social Work Majors. Students that do not take a Social Work requirement

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for more than one year must receive permission from the Social Work Program Director to continue in the social work program. ALL students are expected to work with their academic advisor to assure continuous progress towards a degree.

Policy on Repeating Coursework

In accordance with West Liberty University policy, the Social Work program has approved the following process for repeating coursework. A student may request to repeat an upper division Social Work course (junior and senior sequence). Only one course will be approved for a grade repeat. The request must be made in writing to the Program Director. The request will be considered by the entire faculty, with all effort to gain input by the instructor(s) of record. The Program Director will make the final decision regarding the request to repeat a course. If approved, the student must enroll in the course and fulfill all of the expectations as other enrolled students. Students may NOT repeat the Field Education internship or the capstone seminar.

Financial Assistance available through the Social Work Program

- The Social Work program participates in the Child Welfare Education and Training Project with the WV Department of Health and Human Resources (WV DHHR). As part of the partnership, students formally admitted to the junior sequence may apply to participate in the project. Currently, students accepted into the Training Project, receive up to two years of tuition assistance as well as a small stipend each semester. Students must commit to completing their Field Education Placement with the WV DHHR as well as seek/accept employment in the WV DHHR. Please see Dr. Senften for more information.
- 2. Javersak award- This award is available to Social Work majors that have completed hours at WLU and have maintained a 3.0 GPA. Applications are available on the College of Liberal Arts web site.

Student Organizations in Social Work

In addition to the classroom and the field, students also have an opportunity to participate in Social Work related student organizations.

The Social Work Club is an organization promoting service and education. A major activity of the club is participating in community and university service activities.

Phi Alpha is the Social Work National Honor Society- Students must have completed at least nine credit hours at the 300/400 level, maintain a 3.25 Social Work GPA and a 3.0 overall GPA.

Student Representation in the Program

The social work program supports students' rights and responsibilities to participate in formulating and modifying policies affecting academic and student affairs. The purpose of the Student Social Work Advisory Committee is to act as a liaison between Social Work majors and the Social Work Program for the goal of enhancing the purpose and mission of the Social Work Program at West Liberty University.

The Committee will be comprised of the Social Work Program Director and student representatives from the major. The Membership of the Committee is jointly responsible for identifying future agenda items and tasks.

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Additionally, the Social Work Program Visiting Committee has one student member/representative. The membership of the committee includes alumni of West Liberty University, representatives from the practice community, and representatives from other higher education institutions. The student member is selected by the Social Work Program Director based on their leadership and professional capabilities.

Social Media Policy and Recommendations

Setting and maintaining clear boundaries is always the hallmark of a professional relationship. Let such boundaries always guide decision-making with any new online tool or technology.

The Social Work Program recognizes the importance of the Internet and is committed to supporting the right to interact knowledgeably and socially on the Internet through interaction in social media. Freedom of expression and academic freedom in electronic format has the same latitude as in printed or oral communication. Students, Faculty and Staff of the Social Work Program are responsible and accountable for their actions and their statements. Consequently, these guidelines in this social media policy will help make appropriate decisions about school and placement related online exchanges. The guidelines also protect the privacy, confidentiality, and interests of the students in Social Work Program throughout their academic career, including the field placement. Note that these policies and guidelines apply only to school and placement related sites and issues and are not meant to infringe upon personal interaction or commentary online.

Guidelines for Interactions

Unless given permission in writing by the WLU Social Work Program and the Field Supervisor/Task Supervisor, you are not authorized to speak on behalf of either the WLU Social Work Program or the field placement agency.

Legal Liability

Individuals must recognize the legal liability for anything written or presented online as it is NOT confidential. Students can be disciplined by the WLU Social Work Program for commentary, content, or images that are defamatory, pornographic, proprietary, harassing, libelous, or that can create a hostile work environment. Students can also be sued by any individual or organization that views their commentary, content, or images as defamatory, pornographic, proprietary, harassing, libelous or creating a hostile work environment.

Confidential Information Component of the Social Media Policy

Confidential information may not be shared. This includes anything regarded as confidential concerning the WLU Social Work Program, the field placement setting and/or clients and colleagues. If students have any questions about whether information has been released publicly or doubts of any kind, speak with the Program Director of the WLU Social Work Program or the Field Supervisor before releasing information that could potentially harm the WLU Social Work Program, the placement agency and/or their employees or clients. At the field placement agency, you will have access to very personal information about clients, as well as about professional colleagues.

This also applies to discussing any client related information on social networking sites such as Facebook, MySpace, Twitter, LinkedIn and other similar sites. This goes beyond just avoiding using client names or any other identifying information: students need to avoid discussing **ALL** information related to clients or field placement agency personnel, as well as any confidential information shared in classroom discussions.

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Suggested Rules to Follow:

- Do not "friend" current faculty or clients
- Do not "friend" former clients
- Do not allow clients (current or past) to "friend" the student
- Do not use messaging on websites such as Twitter, Facebook, LinkedIn or any other similar site to contact clients or respond to clients who may have contacted the student. These sites are not secure.
- Be familiar with the privacy controls on these networks and ensure that the general public cannot see personal details of the student's life that the student would prefer to share only with immediate friends and family
- Only use professional (work/placement) email address to communicate with clients.
- All email communication with clients should be of a professional nature and not involve personal discussions and/or disclosures of any kind.
- Do not discuss details of work with clients.
- If a student chooses to communicate with clients by email, please be aware that all emails are retained in the University's email logs of and the Internet service providers.

Tips for Responding to Social Media Requests from Clients

Here are examples of what students can say to clients who request or attempt to contact them through any form of social media:

Friending

"I do not accept friend requests from current or former clients. This holds true on Facebook, LinkedIn, and all other social networking sites. My reasons for this are that I believe that adding clients as friends on these websites can compromise confidentiality and blur the boundaries of our working relationship. If you have questions about this, please feel free to bring them up when we meet and I will be happy to talk more about it."

Interacting

"Please do not use messaging on websites such as MySpace, Twitter, Facebook, and LinkedIn to contact me. These sites are not secure and I may not read these messages in a timely fashion. If you need to contact me, please use the system outlined in our first meeting."

Email

"I prefer to use email only to arrange or modify appointments. Please do not use email to send content related to our work together, as email is not secure or confidential. If you choose to communicate with me by email, please be aware that all emails are retained in the logs of your and my Internet service providers. You should also know that any email I receive from you and any responses that I send to you will be printed out by me and kept in your file."

Photographs

Taking and sharing photographs without consent is a breach of confidentiality. Agencies increasingly use



photography for professional consultation, research, and education purposes. Know your agency's policy regarding photography including any limitations on its use.

Professional Performance Expectations

Besides having intelligence and academic ability, students studying Social Work must be able to engage in constructive helping relationships with people. This ability is especially critical as social workers often encounter vulnerable people who are experiencing a variety of problems. It is imperative that social workers possess good judgment and a high degree of emotional stability.

As students move through the social work program, they are continuously evaluated in the classroom and in field placement to determine their appropriateness for the profession. In addition, students will be evaluated annually by the social work program regarding their performance. The first step will begin with interviews with faculty advisors/program faculty evaluating non-academic criteria. All students are reviewed each year and a special review is conducted upon application to the internship.

The standards for professional conduct as students are delineated in the NASW Code of Ethics and the West Liberty University Program Manual. All social work students must sign their affirmation of acceptance of the NASW Code of Ethics. Students are expected to maintain the standards set forth in the Code of Ethics.

Professional Conduct

Plans and organizes work effectively Turns in assignments that are complete and on time Makes arrangements for special needs in a timely manner Attends class regularly Maintains at least a 2.5 GPA in the major Maintains at least a 2.0 overall grade point average Demonstrates good organization of writing that follows a logical sequence Demonstrates use of critical thinking skills in communication Able to clearly articulate ideas, thoughts, and concepts Able to communicate clearly with clients, supervisors, peers, and faculty Acts in a manner which shows a recognition of individual worth and dignity Be willing and able to communicate clearly and effectively Acts on the basis of generally accepted social work values including the belief in the inherent worth and dignity of people, and a respect for individual self-determination Exhibit an appreciation and respect for human diversity Willingness to serve all people in need, regardless of age, class, color, race, culture, ethnicity, family structure, marital status, national origin, religion, gender, handicap, or sexual orientation Demonstrates ability to work cooperatively with others Actively participates in class Shows respect for other's opinions Open to positive or negative feedback from peers and faculty Conducts herself or himself according to the NASW Code of Ethics



Indicators of concern:

Poor organizational skills Repeated requests for extensions on assignments and exams Late or incomplete assignments Multiple absences from class or field placement which violate the indicated attendance policy Lying, cheating, or plagiarizing Unable to express information clearly and concisely either verbally or in writing Unable to master the conventions of writing in written documents Imposing one's own personal, sexual, religious, or political preference on clients Creates conflict in class Uncooperative or unwilling to participate in class activities Consistently late for class/field placement or leaves class/field placement early Sleeps during class Disrupts class process by talking to others

Professional Performance Expectation Policy Committee Review Process

- 1. When a faculty member has identified that a student demonstrates at least one of the indicators of concern, he or she will meet with the student. At this meeting, the student and faculty member will develop a plan for addressing the concern. The plan will include a description of specific behaviors/concerns, goals for improvement, specific tasks for achieving goals and time limit for accomplishing the changes. The student, faculty member, and Social Work Program Director will receive a copy of the plan. The Program Director will meet with the student periodically to review his or her progress.
- 2. If the student has not made significant progress within the time allotted or continues to demonstrate indicators of concern, the faculty member will submit a brief written statement to the Program Director regarding the issues, concerns, and a recommendation regarding the student. The statement should include a copy of the plan and any pertinent documentation. The faculty member should inform the student that he/she is proceeding with this step in the review process and send a copy of the letter with the guidelines for the Review Process.
- 3. The Program Director will call a meeting within seven working days of receiving the statement. The student is informed, in writing, of the time and date of the meeting. In addition, the student will be given the name(s) of other individuals who will be attending, and the specific issues that are to be addressed. This notice will also include a list of possible recommendations the committee could make. The student may bring representation and documentation on his/her behalf.
- 4. At the meeting, the faculty member and the student present the issues and concerns. The faculty will then meet to decide what action should be taken. The following may be recommended:
 - a. Dismissal of the original plan



- b. Continuation of the original plan
- c. Revision of the original plan

If either b or c is recommended, then the committee will schedule another date with the student to review the student's progress.

- 5. If the student again fails to complete the revised plan or abide by the plan or the student's academic behavior is such that she or he would be unable to satisfactorily perform as a social worker, then the committee shall have the authority to:
 - a. Recommend to the faculty in whose course the student is enrolled that a failing grade be given to the student for the course.
 - b. Institute a probationary period for the student with specific tasks, goals, and timelines.
 - c. Suspend the student from the Social Work program for a period of up to one year.
 - d. Terminate the student from the Social Work Program.
- 6. If the decision is made to suspend or terminate the student from the Social Work program, the student has the right to appeal.
- 7. The student is informed of the decision in writing within five days of the meeting of the Social Work Program faculty
- 8. A copy of the decision of the Social Work Program faculty is placed in the student's file.

Appeals Process

Any student adversely affected by a program decision can appeal the decision. The appeal should be made in writing within 5 business days to request a review by the Dean of the College of Liberal Arts.



STUDENT CONTRACT

The Social Work Program at West Liberty University is a professional program. As such, students are required to adhere to the standards, ethics, and values of the profession as identified by the National Association of Social Work (NASW) and the educational standards set by the Council on Social Work Education (CSWE). The following professional/ behavior expectations are based on the NASW *Code of Ethics* and CSWE's accreditation standards in social work education.

- 1. Social Work students are expected to uphold and advance the values, ethics, and mission of the profession.
- 2. Social Work students are expected to treat fellow students, faculty, and staff with respect, honesty, courtesy, and fairness, and should avoid unwarranted criticism.
- 3. Social Work students should not practice, condone, facilitate, or collaborate with any form of discrimination on the basis of race, ethnicity, national origin, color, age, religion, sex, sexual orientation, marital status, political belief, or mental or physical disability.
- 4. Social Work students should not participate in, condone, or be associated with dishonesty, fraud, deception, or plagiarism.
- 5. Social Work students whose personal problems, psychosocial distress, legal problems, substance abuse, or mental difficulties interfere with their abilities to meet program requirements will be expected to take appropriate remedial action.
- 6. Social Work students should not allow their private conduct to interfere with their ability to meet the program's expectations.
- 7. Social Work students engaged in research are expected to follow guidelines developed for the protection of the participants by the University's Human Subject Review Committee and/or the Institutional Review Board. Students should also follow the Field Agency guidelines while completing required field related assignments.
- 8. Social Work students are expected to continue to work on areas of personal and professional growth. If a faculty member refers a student to supportive services, it is expected that the student will follow through with the referral.

Statement of Understanding

I understand that if my professional development is not deemed satisfactory by the social work faculty, the program has the right and responsibility to request reevaluation of my suitability for the social work program. I hereby agree to abide by the standards outlined in this document, and further understand that I must maintain a 2.00 overall grade point average and a 2.5 in social work courses.

Student Signature

Date



SOCIAL WORK PROGRAM Portfolio Information West Liberty University West Liberty, WV

The Social Work Major consists of a carefully planned sequence of courses which allow students to develop knowledge, values, and skills in increasing complexity. Students may declare a major in Social Work at any time. The faculty of the Social Work program regularly reviews the progress of all students that have declared social work as a major. Concerns about student's progress, both academically and professionally are shared with the student during advising sessions. Students are formally reviewed by the program faculty in the semester immediately preceding the start of the Practice sequence. After completing the indicated preliminary course work and an interview with the advisor, and the completion of portfolio questions, recommendations are made to the Social Work faculty. Students are notified of their status in the major by the Social Work Program Director. Students must be enrolled in social work courses on a regular and continuous basis to be considered Social Work Majors. Students that do not take a Social Work requirement for more than one year must receive permission from the Program Director to continue in the social work program. ALL students are expected to work with their academic advisor to assure continuous progress towards a degree.

Students must submit a portfolio to the social work program after the completion of SWK 200, SWK 201 and at least 3 of the required Social Work Liberal Arts Courses. The portfolio consists of the Student Contract, an interview with the adviser, and Portfolio questions. Students will not be allowed to enroll in Social Work Practice I (SWK 400) or be considered a major in good standing in the Social Work Program until successful completion of the interview, and review by the faculty and program director.

Name_	 Student ID Number

Permanent Address_____

Phone (Cell):

Email Address

A. Social Work and Supporting Courses (on lines indicated, please record grades for these courses)

Final grade or enrollment in Social Work 200 and 201 Introduction to Social Problems (SWK 200) Ethnicity, Diversity, and Cul. Comp (SWK 201)



Completion of at least three of the following six courses outside of Social Work (ALL of the courses are required to complete the degree)

SOC 150	Basic Concepts of Sociology
PSYC 101	Introduction to Psychology
PSYCH 252	Developmental Psychology
	OR
EDUC 201	Human Development
HIST 302	West Virginia and the Appalachian Region
	OR
SWK 316	Social Welfare in Appalachia
MATH 160	Introduction to Statistics
FIN 131	Financial Literacy
Social Work G	PA (2.5 or higher) Overall GPA (2.0 or higher)
Advisor's Reco	major/practice sequence
Advisor's Signa	ture Date
C. Faculty Rev	iew
Yes	requirements and is permitted to enroll in the Social Work Practice sequence No Initial/Date No Initial/Date

Reason (s) and Recommendations:

Signature of Program Director

Date



West Liberty University

Social Work Program

Portfolio Outline

Portfolio Outline- Please answer all of the following in a letter format that is addressed to all of the Social Work faculty

Your motivations for wanting to seek a career in social work

The strengths that you have that will be beneficial for you as a social worker

Areas that you need to examine that might interfere with your work as a student and as a social worker

Specific concerns or fears regarding your work as a beginning social worker

The life experiences you see as having the greatest influence on your ability as a social worker

Any ethical dilemmas you may have or have had in the past. Strategies that you used to resolve the dilemma

Factors in your life that may contribute to your own burnout and stress

Unique circumstances that we should know about that might require additional planning for your field placement

Requests for any financial aid or scholarships-Note, these are NOT guaranteed and recipients may be required to submit additional information or have an interview. As other awards become available, all eligible majors will be notified.

- 1. Javersak award (\$500)
- 2. Child Welfare Training Grant up to two years of support with the expectation that a field placement be completed at the WV- DHHR and a commitment to seek employment at a WV-DHHR in Child Protective Service for equivalent time as you have received the training grant.
- 3. Social Work Transfer Student Grant

Interest in any related minors (Addiction Studies, Criminal Justice, Appalachian Studies, CAT, and Psychology)

Please note that we are not seeking to have you provide any information that you would consider sensitive, however we will keep all information that you provide as confidential. We look forward to reading your letter.

You may submit these materials at any time. We will review your materials upon receipt.

THANK YOU!