

## Getting Started with your New SMART Board

When you have a new SMART Board, you'll want to follow these simple steps to make sure that you are getting optimal use from your new technology.

1. Register your SMART Board
2. Download your SMART Notebook software

Just follow the steps on these sheets and you'll be up and running with your SMART Board in no time at all!

If you have any questions please don't hesitate to contact us. You can also email for service or training needs.

[service@smarterguys.com](mailto:service@smarterguys.com)  
[training@smarterguys.com](mailto:training@smarterguys.com)

Visit us online for additional answers to frequently asked questions, tutorials, and more

[www.smarterguys.com](http://www.smarterguys.com)

## Registering your SMART Board

When you have a new SMART Board, you will want to register it right away. Registering your board will give you an extended warranty and access to a product key for Notebook software.

### **To register your SMART Board:**

Locate your serial number- lower right side of the board, on a small white sticker- SB###-X#-X#####. (Record the number exactly as it appears on the sticker, including dashes and making it case sensitive.)

Log on [www.smarttech.com](http://www.smarttech.com)

Click the "Support" tab

Select "Product registration"

Scroll down and click "Continue"

Input your serial number(s) in the box and click **Validate**

Scroll down again and click



Fill out your information including email address.

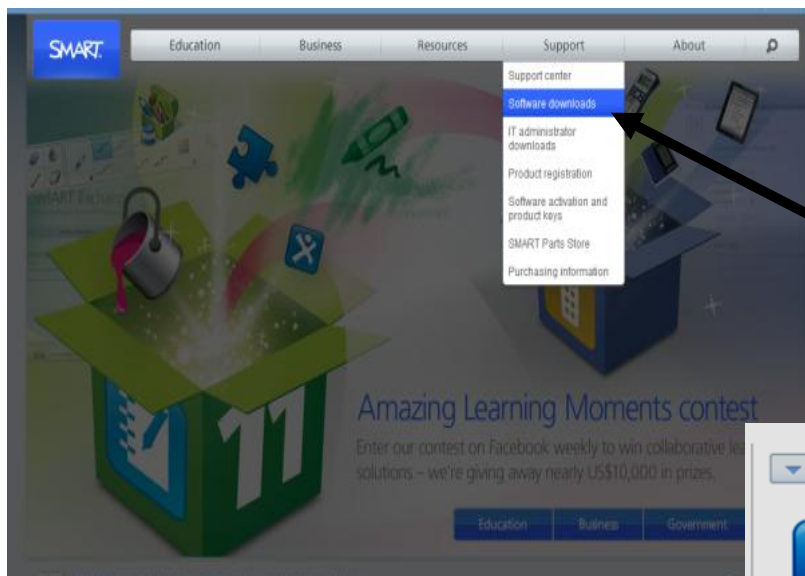
SMART will send you an email with your **Product Key** within 24 hours.

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## Downloading Notebook 11

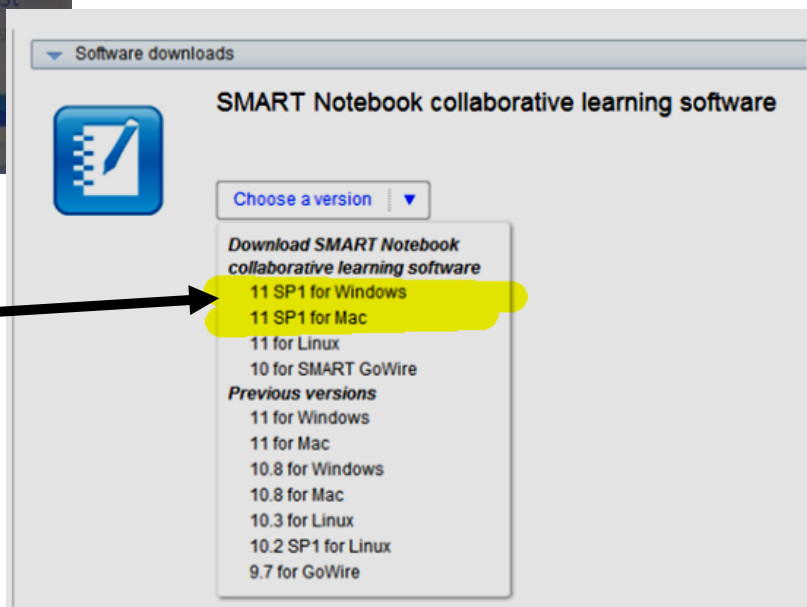
Installing Notebook 11 on a computer just takes a few simple steps. You will always get the most up to date version if you are connected to the internet. It is recommended that if you have an older version of the software, you un-install the older version before upgrading to the newest version. (If you need directions for *Uninstalling* the software, see the last page of this guide.)



To Install:

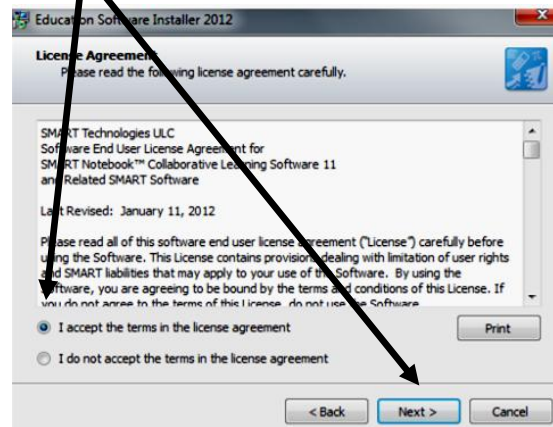
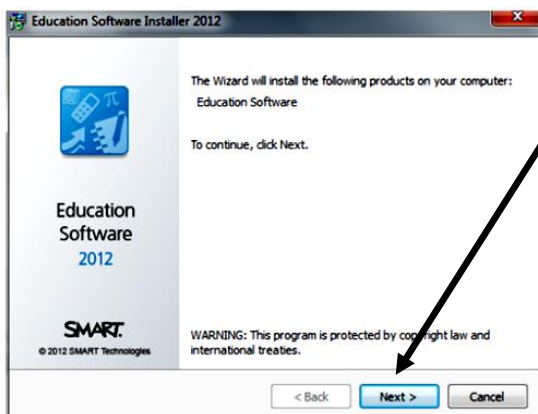
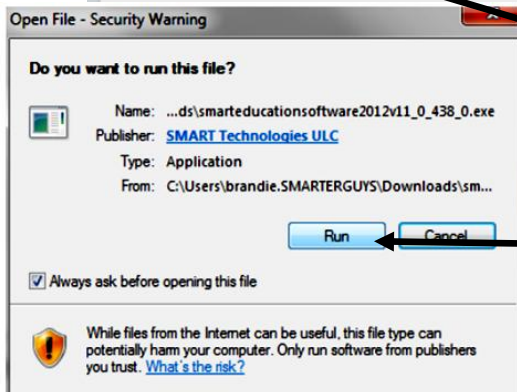
1. Go to [www.smarttech.com](http://www.smarttech.com)
2. Under the "Support" Tab, click "Software Downloads"

3. Under "SMART Notebook collaborative learning software" select "Choose a version"
4. Click on the version for your computer.



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## Downloading Notebook 11 contd.



5. Click "Download"
6. Fill in your information and click "Start Download"
7. Wait for the installer to download. When it is ready, click "Run"
8. Click "Next"
9. Agree to the terms and click "Next"

## Downloading Notebook 11 contd.

When you come to this window, you have already selected SMART Notebook and the SMART Product Drivers (with SMART Ink). If you have been using or will be using the SMART Response clickers, this is the time to add Response software as well. You can download the other software as a trial version if you would like. (See the next page for descriptions of the other software.) Click next and your install will begin.



If this is a new install, you will need to input a product key.

## Downloading Notebook 11 contd.

When downloading Notebook, you have the option to also try out the other software that SMART has to offer. You can download a 30-day trial of the following SMART Software. The trial version is identical to the permanent version. If you decide to purchase the software, you will be given a product key that will make your trial version permanent.

### SMART Notebook Software:

Software that allows you to create and present taking advantage of the touch features of the SMART Board.

### SMART Response:

Software that is embedded within Notebook software, allows students to use individual devices to give instant feedback.

### SMART Notebook Math Tools:

Software that is embedded within SMART Notebook. Includes features for mathematical equations such as graphing, recognizing equations and geometric attributes.



### SMART Product Drivers

(Including SMART Ink):  
The drivers that are necessary to have the touch capabilities. Without these drivers, your SMART Board will show a flashing green light and touching the board will have no effect.

### SMART Sync Teacher:

A computer lab software that allows teachers to view and communicate directly with student computers.

### SMART Notebook 3D Tools:

With 3D Tools for SMART Notebook, students can investigate content from multiple angles. They gain a perspective that makes the most complex topics easier to understand.

### SMART Classroom Suite Teacher:

This is a software package that includes SMART Notebook, Sync, Response and Student Notebook

## Obtaining a SMART Notebook Product Key

**Problem:** Notebook is running a trial version and you don't have the key to make it permanent.

If your SMART Board has already been registered and you cannot find your product key, you can still get that product key. You will just need your serial number from the side of your SMART Board.

Locate your serial number- lower right side of the board, on a small white sticker- SB###-X#-X#####.  
(Record the number exactly as it appears on the sticker, including dashes and making it case sensitive.)

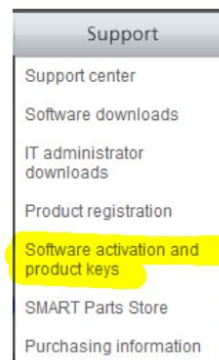
Log on [www.smarttech.com](http://www.smarttech.com)

Click the "Support" tab

Select "Software activation and product keys"

Click "Retrieve your product key"

Enter your serial number and your email address.



You should receive an email from SMART that will contain your product key. Input that key into Notebook when prompted and your version of Notebook will switch from the trial version to the permanent version. (The key will be something like NB-XXXXX-XXXXX-XXXXX-XXX#X.)

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## Uninstalling Notebook (Windows)

Before you upgrade your SMART Notebook software, you should uninstall your previous version.

2. Start  
Menu



1. Control Panel

### Uninstall or change a program

To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.

3. Programs and Features:

Click the program that you want to uninstall, then click "Uninstall."

